



WE MAKE IT HAPPEN





OUR SUCCESS GOES BACK TO THE REASON WHY EACH BUSINESS WAS BORN IN THE FIRST PLACE. PASSION, PURE AND SIMPLE. COLLECTIVE WISDOM BACKED BY LOCAL KNOWLEDGE /

THAT'S HOW WE MAKE IT HAPPEN /

At Pacific Services Group we make it happen across Australia with electrical solutions and the latest in technology, voice and data infrastructure.

Ours is a single trade industry focus. We don't try to be all things. We're just committed to being the best we can be at one thing - electrical & communications solutions.

As a group, we have the depth and breadth to offer a substantial diversity of services. Bigger means better systems and processes.

To all of our projects we bring a rich history with established credentials locally, regionally and nationally.

**WE KNOW HOW.
WE KNOW WHO.**

PSG is a knowledge-based group. But we're also a people group. Our people have been and always will be our lifeblood. They are PSG. The quality of our people is reflected in our many enviable long-term relationships with customers, suppliers, government and industry associations. And while some of these relationships have been built over decades, we expect other relationships to continue to develop.

On the ground, we respect and have earned respect from suppliers and complementary services large and small across the country.

We have a history of contributing and participating in the innovative design development process. We have experience and an in-depth knowledge of complex infrastructures and are accustomed to working hand-in-hand with all our clients.

OUR HISTORY

Ours is a collective history. Proudly Australian. Iconic, even. As a group, each business has shared a common story: entrepreneurial electrical contractors who built their businesses in their home states to become industry leaders.

Each business is well-respected, has won multiple industry awards for excellence, is admired for its dedicated employees and respected for its forward-thinking, hard-working culture. These businesses were not assembled by chance. They were chosen for their cultural synergy, and their geographic coverage. Coverage that comes with immense state and regional knowledge.

Importantly, each business values and nurtures its long-term customer relationships.

CLOSER, SMARTER, QUICKER. THIS IS THE WAY WE WORK. WE START BY WORKING CLOSELY WITH OUR CUSTOMERS AND OTHER STAKEHOLDERS. OURS IS A COLLABORATIVE APPROACH /

THE WAY WE WORK /

Our project management and resource management are such that we can plan and integrate with the main constructor and interact easily with other providers.

We are solutions focused. We're there to get the job done better. We train our people to be as approachable and cooperative as the job demands.

Ours is a collaborative approach. An approach that promotes synergies and best-of-class outcomes.

COST MANAGEMENT

When a job comes together, when there is harmony between all key players and stakeholders, there are going to be substantial time and cost savings. Our track record for managing costs throughout the stages of complex projects is well recognised in the industry.

DESIGN DEVELOPMENT CAPABILITIES

We can provide innovative contributions at the design development stage. Our early and ongoing involvement in complex projects ensures our customers reap the maximum benefit from our involvement in value engineering.

With early involvement we can incorporate the latest and most appropriate technology within often tight time and budget constraints. Further to this, we can achieve optimum "whole of life" functionality.

Our confidence and expertise in providing effective 'value engineering' outcomes enables PSG to build long-term relationships. Particularly with key players in the Design & Construct areas of Major Infrastructure Development in Australia.

OUR VISION

Our vision at PSG is simple. It is for the members of our group to provide a national focus for their respective abilities and to share their skills with each other.

It is to capitalise on the speed of technology, shaping it and moving forward with a global view. It is to provide quality outcomes, foster ongoing relationships and provide a safe, nurturing environment for our people.

OUR VALUES

INTEGRITY

It underpins everything we do with a culture of mutual respect for all

RELIABLE

We care for the safety and well-being of our people. We empower them to be responsive and service-oriented, accountable to customers and self-managed

PERCEPTIVE

We understand our clients, their business and the assets we maintain for them

PARTNERSHIPS

We value long-term partnerships with our clients and intermediaries

HIGHLY SKILLED

The standard of our technical capabilities will always be our highest priority

ADAPTIVE

We are able to take the initiative and embrace new, evolving technologies with rapid understanding and versatility



AT PSG, WE'RE TOMORROW READY. SINCE CONSOLIDATING AS A GROUP, WE'VE STRENGTHENED OUR DIVERSIFICATION INTO SOLAR ENERGY, VOICE AND DATA, WATER AND WASTE WATER TREATMENT AND THEME PARKS /

TOMORROW READY /

We see a world where electric cars and sustainable energy are the norm. We see a world full of opportunities for those who want to do the right thing, not just the easy thing.

Our ability to adapt to new technologies and deliver complex projects is earning us a solid reputation.

We're building long-term partnerships based on these deliveries. We can work in any sector. Not surprisingly we were one of the first companies in Australia to deliver solar energy en masse for the domestic market.

We have long-term relationships in the development of water and waste water treatment plants. These projects are typically delivered under an alliance arrangement.

Such an arrangement enables design development and construction to progress with complete synchronicity.

At PSG we're adept at adapting to new technologies. One of our strengths is our ability to apply the right resources to any new and growing sector. This enables companies in a sector to offer value-added services outside their core offering.

ENERGY MANAGEMENT

We work with clients to provide Eco-efficient Solutions. These typically result in reduced energy and maintenance costs, reduced carbon emissions and reduced carbon liability. Our Eco Solutions Team can also provide greater control and comfort within buildings

We understand Solar, Wind Power and Co-generation

We can conduct an audit of a client's building and provide a detailed report outlining energy usage, energy savings per year, achievable savings through reduced maintenance costs, CO2 emissions, return on investment, potential for possible grants, leasing options and carbon credits and Lux readings.

PSG'S SECTOR EXPERTISE

PSG has the knowledge and expertise in a broad range of sectors. Each offering its own unique challenges. This gives us a huge competitive advantage. We don't have to go back to school to learn about a sector because we've already been there, done that.

These include:

- / Retail outlets & shopping centres
- / Commercial
- / Health facilities
- / Convention centres
- / Correctional facilities
- / Data centres
- / Theme parks
- / Water supply and waste water treatment plants
- / Government Rail Infrastructure Projects
- / Defence Services Projects
- / High voltage installations



OUR GEOGRAPHIC FOOTPRINT GIVES US LOCAL KNOWLEDGE AND RELATIONSHIPS ALL AROUND THE COUNTRY. THIS SAVES EVERYONE TIME AND MONEY /

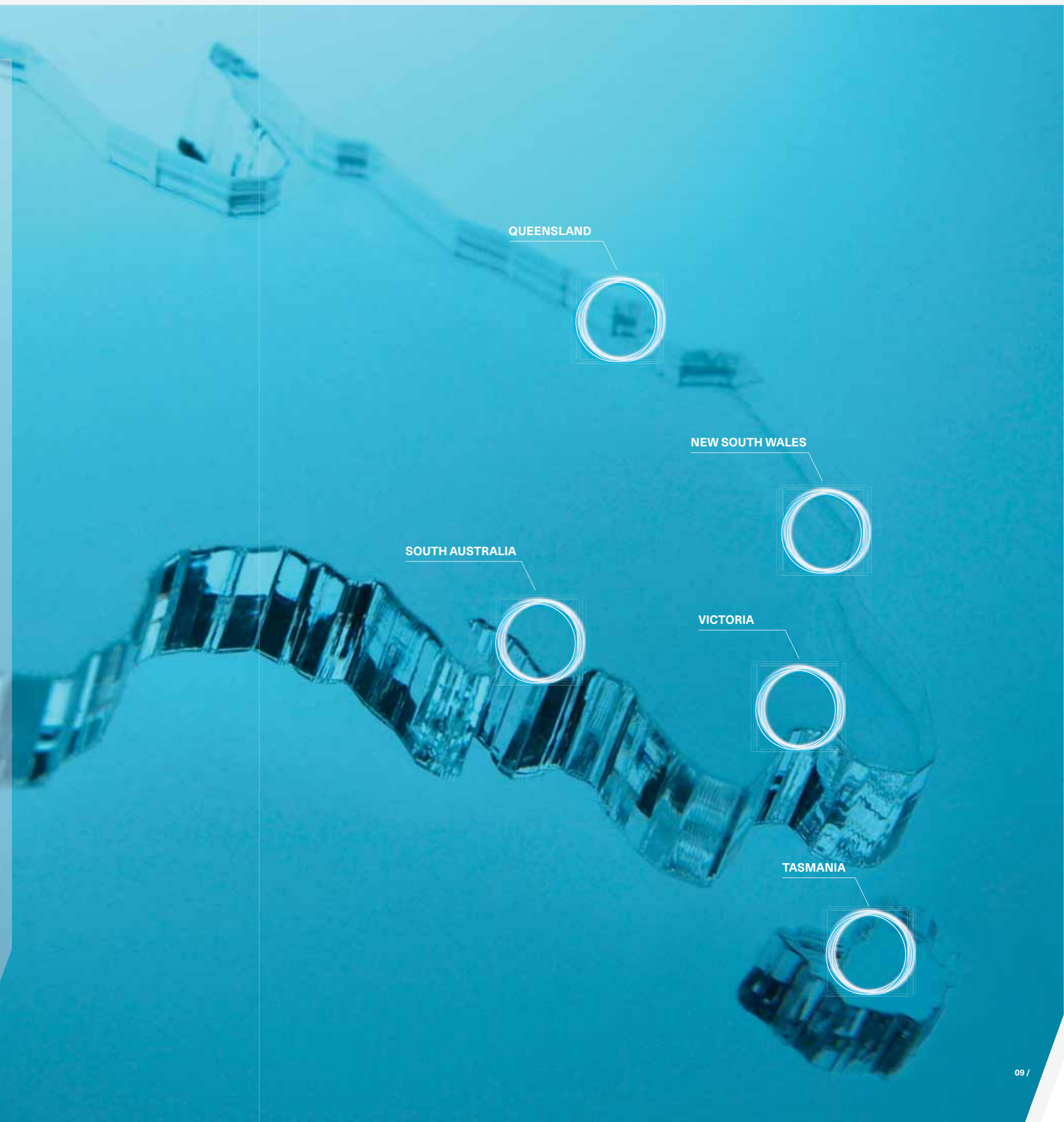
MAKING IT HAPPEN AROUND AUSTRALIA /

From the coastal fringes to the rural centres, PSG has Australia covered. And in each region, PSG already has the local skills tapped or is on the ground and training and developing for the next project. We simply offer a better national coverage for our clients. If we're not in a particular region, we work with our extensive network of long term specialist providers.

WE'RE BUILT FOR SPEED.

Time waits for no man. And that's doubly so in our industry. The range of clients we work with are in growth sectors that require a technology and skill base that is knowledgeable and nimble. They want it to happen. We're just the people to do it.

We work closely with major development and construction companies on key programs. Current ongoing developments include major hospitals, airports, defence facilities, data centres (the largest in the Southern hemisphere) and retail redevelopments (the largest ongoing retail redevelopment in Australia). Here we can adapt to huge increases in workforces, establishing practical employee management plans in any state across Australia.





PEOPLE ARE OUR LIFEblood.
WE RESPECT AND VALUE OUR
PEOPLE. AT PSG, LOYALTY IS A
TWO WAY STREET /

THE PEOPLE WHO MAKE IT HAPPEN /

We're committed to providing traineeships and have become, over recent years one of Australia's most committed on-the-job training establishments. A PSG traineeship or long-term employment record is considered an impressive credential on any industry reference.

As in any service industry, our people are our product. We take good care of our people and provide good reason for them to stay long term.

Our extensive training program continues to retrain and refresh our staff, rewarding them with new qualifications and career opportunities. Our clients value well-trained personnel. Our low staff turnover enhances our ability to provide consistency of service to our clients. Our people are appropriately trained and have the experience to provide quality and reliable services.

KEEPING THEM SAFE

At PSG we recognised that the behaviour of our people contributes to an injury-free workplace. Leadership in safety is critical to ensure we are able to develop a sustainable safety culture. It's not just about compliance at PSG.

We have embarked on a journey, a long-term 'Safety Improvement Program' that will focus on developing safety leadership, engaging our people on every level. It promotes an active approach to safety for our people, subcontractors, clients and the community we work in.

QUALITY ASSURANCE

Our commitment to providing a quality service to our customers comes from our entrepreneurial heritage. It's why each of our companies are success stories in their own right.

We understand that seamless communications and power supply are crucial to our customers' daily business activity. It is why we have adopted the highest safeguards and quality assurances in our industry. These high standards have led to recognition at the highest level.

We have the rare distinction of multiple national gold awards for excellence from industry associations. Our ongoing commitment to these high standards gives our customers the certainty they need and ensures we are able to deliver excellence every time.

WE HAVE A REAL PASSION FOR NEW TECHNOLOGIES. IT'S REFLECTED IN OUR CONTINUALLY EXPANDING PORTFOLIO /

WHAT WE DO TO MAKE IT HAPPEN /

PSG holds one of the most diverse electrical contracting portfolios in our industry. With one of the largest combined service teams in Australia, our specialist electrical and communication capabilities are extensive. It means we are able to support customers with a reliable framework for their business in ways that no other company can.

PSG SERVICES ELECTRICAL CONTRACTING

PSG provides electrical power distribution and lighting design and installation for small to large-scale complex, mining, industrial, commercial and public sector building infrastructure developments. We are sought for our ability to integrate electrical, communications and all essential services.

Our knowledge of technology and available products in the market and our ability to work

with engineering consultants to jointly develop cost effective solutions sets us apart from our competitors.

VOICE AND DATA

We have extensive skills in the design and delivery of voice & data communication technologies. Our technicians and designers are accredited by a broad spectrum of vendors and technology suppliers in this sector.

We have a place on the preferred supplier list of most major equipment and communications system providers.

SECURITY

PSG Security provides design of integrated security solutions that can be further tailored to integrate with our clients' business systems. These include systems for managing and delivering cutting-edge automation in personnel/access monitoring and control.

ELECTRICAL AUTOMATION

PSG has delivered innovative automation project and are system's integrators for major technology suppliers. We have extensive experience with programmable logic controllers, radio telemetry systems, supervisory control & data acquisitions, and distributed control systems.

In the building sector - residential and commercial, our technicians provide electrical automation to optimise energy usage and integrate with electrical control systems.

ELECTRICAL SWITCHBOARDS AND CONTROLS

PSG is recognised as a leading provider of large-scale commercial and industrial power distribution systems. Our in-house design and manufacturing teams have expertise in switchboard, generators and programmable logic control systems.

We can support custom-made solutions from concept to installation and testing and commissioning.

HIGH VOLTAGE

The group possess extensive experience in the design and installation of HV reticulation infrastructure work.

ECO EFFICIENT SOLUTIONS

PSG works with customers to provide more energy efficient solutions. We understand Solar, Wind Power and Co-generation and can quickly adapt to new technologies.

We conduct thorough energy audits providing detailed reports outlining energy usage and achievable energy savings.



MAINTENANCE OF YOUR VALUABLE ASSETS REQUIRES A RELIABLE AND RESPONSIVE SERVICE

SERVICE & MAINTENANCE

Our investment in a well-resourced workforce has ensured our skills remain relevant to our customers' changing needs. And it has meant that we have led some of the largest and most technologically challenging programs in the sectors we work in.

PROTECTING YOUR ASSETS

Maintaining valuable assets is for many of our clients paramount to their business.

We understand the value of prompt and thorough maintenance service delivery. We can adapt our processes and apply our resources to manage and meet a range of customer needs. They look for long-term prevention and maintenance rather than short-term quick-fix solutions. It's an attitude we encourage throughout PSG.

A SAFETY ATTITUDE

Reliable and responsive service teams conduct full risk and hazards assessment prior to undertaking any work.

This approach and attitude provides clients with the comfort that we uphold the highest level of safety. All companies within the group employ full-time Workplace, Health and Safety Officers who maintain safety systems within the organisation.

Regular external safety and quality audits are carried out to ensure systems are working effectively and that accreditation is maintained.

QUICK RESPONSE

We have the ability to provide preventative/program maintenance and emergency response 24/7. Our emergency service is backed by management support, ensuring full accountability.

We have a fleet of service vehicles and a large pool of service technicians who can call on regional backup if required. We can also embed maintenance teams within client's facilities.

Scope of maintenance services include:

- / Light level test
- / Thermographic testing of switchboards
- / Exit emergency light test
- / Residual current – RCD Testing
- / Lamp replacement programs
- / Tagging and testing of electrical equipment
- / Earth leakage circuit breaker tests
- / High voltage audits
- / Automation electrical installations and control maintenance fit-outs
- / Programmed maintenance

THE FUTURE? WE'RE ALREADY
THERE. CALL US BEFORE YOU
THINK YOU NEED US /

MAKING IT
HAPPEN
FOR YOU /

Our industry is constantly evolving. We recognise its enormous growth potential and have structured our business to accommodate this rapid and inspiring change. Particularly where sustainable solutions are mandatory.

We are already working in the future, using future technologies and creating infrastructures that accommodate new and unimaginable technologies.

The future? We're already there.

PSG SYNERGY

Our synergy continues to evolve as we talk to each other and share our knowledge. This allows us to make it happen for you in the best way possible. Our multiple industry sector diversification enables cross sharing of expertise across states.

As a group, we have the financial strength to continue to invest in growth. We have proven national contract delivery and best practice cost management.

PSG is wherever you need us to be in Australia. We are adaptable and we are nimble. We are highly focussed, well-trained, tomorrow ready and success-driven.

We are accustomed to working hand-in-hand with all stakeholders of every kind of project imaginable.

We are PSG. Call us.





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